

US AIRWAYS' UNWRITTEN POLICY:

On June 16, 2011, a US Airways Captain with 30 years of experience stopped her flight from departing. Something was wrong with the airplane. She was deeply concerned about a balky power component that, should it continue to fail, might have eliminated all electrical power on her trans-American flight.

Despite her valid concerns, US Airways' management pressured her to fly the airplane, over the ocean, at night. When she refused to jeopardize the safety of her passengers, US Airways' security escorted her out of the airport, and threatened to arrest her crew should they not cooperate.

After she was removed from the airport, three more US Airways pilots refused to fly the aircraft, citing their own concerns about the fitness of the plane. It turned out the pilots were right: the power component was faulty and the plane was removed from service and, finally, fixed. Eventually a new crew operated the flight, hours later.

The flying public deserves the highest levels of safety. US Airways wants to maximize their revenues by pushing their employees to move their airplanes regardless of the potential human cost. US Airways' pilots are committed to resist any practices that compromise your safety for economic gain. We've been trying to fix these problems behind the scenes for quite some time. Now we think it's time to inform you.

The 5,000 pilots of the US Airline Pilots Association want you to know the facts.



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Tekst 11

- 1p 28 Wat is het doel van de tekst 'US Airways' Unwritten Policy'?
- A adverteren voor een pilotenopleiding
 - B amuseren met een sensationeel verhaal
 - C protesteren tegen een luchtvaartmaatschappij
 - D verontschuldigen voor de vele vertragingen

Bronvermelding

Een opsomming van de in dit examen gebruikte bronnen, zoals teksten en afbeeldingen, is te vinden in het bij dit examen behorende correctievoorschrift, dat na afloop van het examen wordt gepubliceerd.